



## Freedom of Information Request FOI 23 90

### Various ICT Information

#### Query and Response:

1. What services are included in the contract(s)? (e.g. printing vs scanning etc) **Multi-Function Devices are used for printing and scanning.**
2. Which supplier is delivering them? (If in-house, please confirm or if multiple provider please identify them) **Kyocera**
3. How many contracts does this entail and what's the award value for each? **Under the terms of the Act, a request for information can be refused where one or more exemptions listed in the Act apply. In this case we are claiming the following exemptions to the information that you have requested:**

**“Information accessible by other means” in Section 21 of the Act. Information relating to the value of the contract can be found using the following link:**  
<https://in-tendhost.co.uk/blpd2/asp/ContractManage/16605>

4. When do these contracts expire and do they have any extensions? **Under the terms of the Act, a request for information can be refused where one or more exemptions listed in the Act apply. In this case we are claiming the following exemptions to the information that you have requested:**

**“Information accessible by other means” in Section 21 of the Act. Information relating to the contract’s expiry date can be found using the following link:**  
<https://in-tendhost.co.uk/blpd2/asp/ContractManage/16605>

5. What is the annual volumetric data (split by Annual Mono and Annual Colour print)? **Print BW 314,710, Print Colour 132,884, Copy 108,7776**
6. What is the total number of devices supplied? **68 devices**
7. What Managed Print Service software solution do you use? **N/A**
8. How many Mono MFDs and Colour MFDs do you have? **All MFDs in the current contract can print in Mono or Colour.**
9. What document management solution do you use? **All document storage is within SharePoint or local file shares.**
10. What High Volume printing devices do you use? **N/A**

11. Were any framework agreements used to procure the goods/services? If so, which ones? **All procurement is carried out in accordance with the Public Sector procurement procedures through authorised frameworks and any contact with suppliers is made through this route via PIN notices and subsequent tender requests.**

Information on our procurement processes can be found on our web site: <https://www.dwfire.org.uk/about-us/our-contracts/>.

If you have any procurement questions and queries please contact our procurement team using the following email address: [DWProcurement@dwfire.org.uk](mailto:DWProcurement@dwfire.org.uk)



12. Any documentation you can provide me with, e.g. the order form? **Contract details available to the public are available through the In-tend website, by using the following link: <https://in-tendhost.co.uk/blpd2.aspx/Contracts/Current> these can then be filtered by customer (Dorset & Wiltshire Fire and Rescue Service) .**

13. What department is managing the contract and who's the decision-maker? **ICT is responsible for managing the contract. Our Head of ICT, Fiona Kiernan-Tatem is the decision maker. These details are not to be used for the purposes of direct marketing, as per the UK GDPR Article 21, which affords individuals the right to object to such marketing.**

14. How many Adobe Acrobat (standard, professional and reader) licenses do you have?

**With regard to Q14, the following is our current set-up:**

**Every laptop or PC has Reader installed as part of the build as its free. We have approximately 800 PC's & laptops.**

**Professional Licence - Qty 8 Annual cost £2,820 perpetual till out of support in July 2025 then they will be moved across to the Enterprise version.**

**Adobe Enterprise - Qty 34 Annual cost £3,250.40 Renewal Date 5 April 2026**

**Creative Cloud Enterprise Qty 8 Annual cost £6,355.60 Renewal date 5 April 2026**

**Creative Cloud Enterprise single APP £215.20 Renewal date 5 April 2026**

**As we are now subscription based this can change monthly as we add or remove users.**

15. What is the annual cost? **Please see question 14 above for the answer to this question.**

16. When is the renewal date? **Please see question 14 above for the answer to this question.**

17. Who is responsible for the contract?

**ICT is responsible for managing the contract.**

**These details are not to be used for the purposes of direct marketing, as per the UK GDPR Article 21, which affords individuals the right to object to such marketing.**

**All procurement is carried out in accordance with the Public Sector procurement procedures through authorised frameworks and any contact with suppliers is made through this route via PIN notices and subsequent tender requests.**

18. Do you use any other PDF editing tools? **No**

**Information/Detail accurate on the date provided: 27, July 2023**