



Freedom of Information Request FOI 23 63

Photocopiers, Printers & Misc Hardware

Query:

We would be grateful if you could help in answering our request for information for the following questions; answering for A-J on questions 1-8.

a) Photocopiers/MFDs (Multi-Functional Device)

b) Printers

c) Print room / reprographic

d) Desktops

e) Laptops

f) Displays

g) Network

h) cyber security

i) Audio Visual

j) infrastructure

Q1. Please name all the IT resellers that you have contacts with and buy from.

Q2. What is the length of the contracts, more specifically their end date, with the named IT resellers in question 1.

Q3. What year and month is the next hardware refresh due?

Q4. Please name the number of devices deployed by the NHS/Fire service/university/council/school?

Q5. In reply to question 4, which department/facility are those located?

Q6. Please name the brand and model of the devices mentioned and the spend for each product.

Q7. Details on how these were procured. i.e. By Framework

i. Procurement method

ii. If Framework, please state which one.

Q8. Do you normally purchase equipment as services or as a capital?

Q9. What is your annual print/copy volume and spend?

Q10. Who is the person(s) within your organization responsible for the MFD's, print hardware, and supplies contract(s)? Please provide their title and their contact details.

Q11. Who is responsible for purchasing end user devices such as laptops, desktops, networking, infrastructure, cyber security, displays and accessories? Please provide their title, and their contact details.



Response:

Please see the attached Spreadsheet for information relating to photocopiers/MFDs, printers, print room / reprographic, desktops, laptops, displays and audio visual.

Information regarding cyber security, networks and infrastructure is withheld under sections 24 and 31 of the Freedom of Information Act.

Section 24(1) provides that information can be withheld for the purpose of safeguarding national security. It is a qualified exemption, which means that it is subject to a public interest test.

We acknowledge the public interest in openness and transparency, but we consider that there is also a public interest in us protecting national security. Disclosure of information about our infrastructure and cyber security arrangements could enable individuals to target our ICT network. Consequently, this could have an impact on our ability to mobilise appliances and an adverse impact on the UK's security. We have therefore concluded that this exemption applies and that non-disclosure serves the public interest better than release in this instance.

Section 31(1)(a) provides a prejudice based exemption which protects a variety of law enforcement interests. It is a qualified exemption, which means that it is subject to a public interest test.

We acknowledge the public interest in openness and transparency and we recognise that releasing this information would provide the public with assurance that we are appropriately protecting our ICT systems. However, disclosure of the information requested could aid a criminal who was intent on launching an attack on our ICT systems and could expose DWFRS to potential threats, such as targeted e-crime and threats of a criminal nature. We take the protection of our ICT infrastructure very seriously.

However, we do publish some basic contractual information regarding our ICT contracts, which is available here:

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=837>

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=477>

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=7854>

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=2515>



<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=1963>

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=3163>

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=4665>

<https://in-tendhost.co.uk/BLPD2/asp/ViewContractsRegister.aspx?id=39181528-a75d-49c5-acf2-8ddd5e60f36f&iContractID=1738>

Information/Detail accurate on the date provided: 09, 06 2023