



Freedom of Information Request FOI 22 91

ICT contract(s)

Query and response:

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend.

1. Contract Title: Please provide me with the contract title.

Please find attached.

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)

Please find attached.

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

Please find attached.

4. Brand: Please state the brand of hardware or software

DELL is supplier and brand. Windows is also supplier and brand.

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

Windows

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Please find attached. Contracts are not purchased annually and vary in length.



7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

Please find attached.

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Please find attached.

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

Contracts are reviewed 12 months prior to contract end date to allow for procurement activities.

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

Summer 2022

11. Number of Physical Server: Please can you provide me with the number of physical servers.

14

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

150

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Please find attached.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

Fiona Kiernan-Tatem, Head of ICT, fiona.kiernan-tatem@dwfire.org.uk

These contact details are not to be used for the purposes of direct marketing, as per the UK GDPR Article 21, which affords individuals the right to object to such marketing.

If this service is part of a managed contract, please can you send me the contract information for this managed service including Hardware Brand, Number of Users,



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Operating System, and contact details of the internal contact responsible for this contract

Not applicable

Information/Detail accurate on the date provided: 25, November 2022