



Freedom of Information Request FOI 22 15

Facilities Management

Query and response:

I would be most grateful if you would provide me, under the Freedom of Information Act, the following information regarding your facilities management approach:

- Which software solution(s) are used to manage your corporate property/assets including facilities management (CAFM)? When is this contract expected to expire and are you expecting to extend or renew this contract?
Dorset & Wiltshire Fire and Rescue Service uses a bespoke Estate Management System, developed in house, therefore we do not use any 3rd party software.
- What was the actual contract value(s) of each contract? **N/A**
- Who is the senior officer (outside of procurement) responsible for this contract? **Jerry Welch**
- How are facilities management services (hard FM, soft FM or TFM) handled across your estate? **Through out bespoke Estate Management System.**
- If any services are outsourced, which services and to which suppliers? **N/A**
- What are the start dates and durations of these contracts, and which services are included in each? **N/A**
- Is there an extension clause in the contract(s) and if so, what is the duration of the extension? **N/A**
- Has a decision been made yet on whether the contract(s) are being either extended or renewed? **N/A**
- What is the job title of the senior officer (outside of procurement) responsible for the contract(s)? **Property Services Manager**
- Do you utilise any outsourced helpdesk or FM integrator services? **No** If so, with which supplier(s)? **N/A**
- Are you looking to commission any estate condition surveys this year? **No**
- Typically what type of fire related safety services would you outsource? FRA's, Compartmentation Surveys, Fire Strategy Development etc. **None**

Information/Detail accurate on the date provided: 21, February 2022