



Freedom of Information Request FOI 21 31

e-learning platforms in the public sector

Query and response:

1. What is the name of your organisation?

Dorset & Wiltshire Fire and Rescue Service

2. Does your organisation use an e-learning system that is accessed through a web browser?

Yes

3. If you answered NO to Q2, please briefly explain how remote learning is managed in your organisation then scroll to the bottom of the survey and click submit (subsequent questions do not apply).

Our remote learning is managed via our Learning Management System.

4. What type of e-learning system is used? *If there is more than one system please indicate the most important for organisational training.*

Learning Management System (LMS)

5. Who is the system supplier? *This is the name of the company that provides the service for access to the system.*

Some of the information that you have requested is publicly available. Under the terms of the Act, a request for information can be refused where one or more exemptions listed in the Act apply. In this case we are claiming the following exemptions to the information that you have requested:

“Information accessible by other means” in Section 21 of the Act. The information requested can be found [here](#) and [here](#).

6. What is the name of the system? *This is the brand name of the software not your internal name for the system.*

As above

7. What is the duration, in months, of the service contract with the system supplier?

As above

8. What is the value of the contract in GB Pounds, excluding VAT? *Include the system related costs only e.g. do not include the cost of content you licence from the supplier.*

As above

9. When does the current contract end (YY/MM)?



As above

10. How many individual end users logged into the system in the calendar year 2020? *Please provide an approximation if the exact number is unknown.*

1500

11. How do you expect the number of end users who log into the system in the calendar year 2021 to change against your answer to question 10?

No change

12. What is the primary purpose of the system? Tick all that apply:

Compliance training, Continuing professional development (CPD), Competency training and Onboarding (training new staff)

13. Does the e-learning system have functionality for making bookings of face-to-face training or online web conferencing sessions?

Yes

14. How are end user accounts created and authenticated?

Manually (user accounts are created manually on the system, individually or by file upload)

15. Is the system integrated with another external system (if NO please jump to Q18)? *By integration we mean is data (other than authentication information) transferred to/from another system?*

Yes

16. If you answered yes to Q15, what is/are the external system(s)?

Training records system

17. How does the data flow between the systems?

From the e-learning system to the external system(s)

18. What is the job title of the person responsible for the e-learning system?

Learning & Development Manager

19. If you are responsible for e-learning in your organisation and would like to receive a copy of the research report?

Yes – mark.bussell@dwfire.org.uk

Information/Detail accurate on the date provided: 21, April 2021