



Freedom of Information Request FOI 21 09

Telecoms and Networks

Query and response:

I would like to submit a new FOI request.

All or some of the information provided previously has expired, i require an update on the questions below. See my request below:

Contract 1

1. *Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.*

DAISY Communications

2. *Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers*

April 2022

3. *Fixed Line- Contract Duration- the number of years the contract is for each provider*

Start date April 2018. Three year contract with an option to extend for two years.

4. *Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP*

Internet, PSTN, ISDN and SIP (DAISY communications)

5. *Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines*

1000 DDI SIP range, 150 PSTN lines, 10 ISTN lines, 2 Internet lines.

Contract 2

6. *Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?*

DAISY Communications

7. *Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.*

April 2022



8. *Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.*

DAISY - £50 per month

9. *Minute's Landlines Contract Duration: the number of years the contract is with the supplier.*

Start date April 2018. Three year contract with an option to extend for two years.

10. *Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.*

600

Contract 3

11. *Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?*

BT

12. *Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers*

Being reviewed at present, tender expected to go out through BLPD summer 2021, with provider to be in place by March 31st 2022.

13. *Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.*

1768.80 per annum

Contract 4

14. *WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?*

BT

15. *WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers*

Five year contract in total. September 2023 renew date with an option of another two years.

16. *Contract Description: Please can you provide me with a brief description of the contract*



Crown Commercial services framework RM1045

17. *The number of sites: Please state the number of sites the WAN covers. Approx. will do.*

56

18. *WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.*

Approx. £100k per year

19. *For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.*

Crown Commercial services framework RM1045

20. *Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.*

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Information/Detail accurate on the date provided: 15, February 2021